



Information for assessors

20 October 2023

Introducing Whole of Home ratings

The 2022 National Construction Code (NCC) requires a new minimum thermal performance rating of 7 stars under the Nationwide House Energy Rating Scheme (NatHERS). In addition, all new homes must also meet a minimum annual energy use budget.

Included alongside the existing thermal star rating, the new NatHERS Whole of Home rating considers the energy used by heating, cooling, cooking and plug in appliances; as well as hot water systems, lighting, and pool and spa equipment. The rating can demonstrate how a new home meets the NCC's new energy use budget.

The 0-100 rating includes the energy used for heating, cooling, and appliances minus energy generated via solar panels. This provides a useful snapshot of costs as well as greenhouse gas emissions. You can check out abcb.gov.au/news/2022/ncc-2022-here to learn more about local NCC 2022 compliance requirements in your state or territory.

Phased introduction

The National Construction Code (NCC) 2022 energy efficiency changes are being adopted from 1 May 2023, with a transition period to 1 October 2023.

If you are an [AccuRate](#) user, you can start modelling and do the new assessments now, but you won't be able to produce a rating certificate until April 2023.

All commercial tool providers are currently applying for re-accreditation which is expected to be approved as quickly as possible.

Please refer to the Fact sheet [NCC 2022 NatHERS Software Updates](#) or the [software pages](#) for more information on the tools and calculators available to assist you to better understand and apply the Whole of Home requirements.

Accessing the tools, as soon as they are available, will help you become familiar with the software. You can also pass immediate benefits onto your clients. For example, by helping them make informed choices about what water heater, or heating or cooling appliances will be the most energy efficient for their new home.



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Tools, training and support

An updated version of the NatHERS benchmark software [AccuRate Home](#) (which will replace AccuRate Sustainability) is available now. The [NatHERS Technical Note](#) includes new information on Whole of Home assessments for regulatory purposes. More information is also available in the new [Guidance Note](#) for assessors.

If you are an assessor you can undertake Continuing Professional Development (CPD) to learn how to conduct Whole of Home assessments.

Two online modules are currently available. The first guides participants through an overview of the new assessments, the second technical module focuses on updates to the NatHERS Technical Note. The technical module is mandatory for professionals who want to become certified Whole of Home assessors.

Training will run through to August, with CPD points given for attendance.

Register for live sessions on the [NatHERS website](#). Recorded sessions will be available after August. More details will be provided on [the training page](#).

New NatHERS assessors

For new assessors, Whole of Home training will be delivered through the Certificate IV training 'Using Accredited Software'. Check with your Registered Training Organisation (RTO) for information on when this will be included. In the meantime, the training is available by attending a live session (referenced above).

There are four accredited software tools, each with different user interfaces and functions. You will need to decide which software tool best meets your needs.

See [the assessor page](#) and [the software pages](#) for more information and talk to your AAO about your specific circumstances.