



Australian Government

Information for assessors

Introducing Whole of Home ratings

The 2022 National Construction Code (NCC) requires a new minimum thermal performance rating of 7 stars under the Nationwide House Energy Rating Scheme (NatHERS). In addition, all new homes must also meet a minimum annual energy use budget.

Included alongside the existing thermal star rating, the new NatHERS Whole of Home rating considers the energy used by heating, cooling, cooking and plug in appliances; as well as hot water systems, lighting, and pool and spa equipment. The rating can demonstrate how a new home meets the NCC's new energy use budget.

The 0-100 rating includes the energy used for heating, cooling, and appliances minus energy generated via solar panels. This provides a useful snapshot of costs as well as greenhouse gas emissions. You can check out [abc.gov.au/news/2022/ncc-2022-here](https://www.abc.gov.au/news/2022/ncc-2022-here) to learn more about local NCC 2022 compliance requirements in your state or territory.

Just like the ratings for TVs, fridges and NatHERS thermal ratings, the higher the Whole of Home rating, the lower the bills.

Phased introduction

Whole of Home assessments will be required from October 2023. But check with your local state or territory for details about when the changes will be implemented in your jurisdiction.

If you are an AccuRate user, you can start using the new assessments now, but you won't be able to produce a rating certificate until after May 2023. HERO, BERS Pro and FirstRate5 will be available from early 2023, and updates will be provided regularly.

Accessing the tools, as soon as they are available, will help you become familiar with the software. You can also pass immediate benefits onto your clients. For example, by helping them make informed choices about what water heater, or heating or cooling appliances will be the most energy efficient for their new home.

The NCC 2022, 7 star versions of NatHERS Software cannot be used to comply with NCC 2019 or prior (6 star) thermal performance ratings.

Find out more
visit nathers.gov.au/assessors





Information for assessors

Tools, training and support

An updated version of the NatHERS benchmark software is **available** and the **NatHERS Technical Note** includes new information on Whole of Home assessments for regulatory purposes. More information is also available in the new **Guidance Note** for assessors.

If you are an accredited NatHERS assessor, you can undertake Continuing Professional Development (CPD) to learn how to conduct Whole of Home assessments. You will need to complete a minimum of two CPD units to become qualified. Training on the principles will be available from early 2023 with software specific training becoming available once tools are accredited.

Keep an eye on the NatHERS Newsletter, website and communications from your Assessor Accrediting Organisation (AAO) about upcoming training and information sessions.

New NatHERS assessors

For new assessors, Whole of Home training will be delivered through the Certificate IV in Home Energy Efficiency and Sustainability (CPP41119).

If your course did not include NatHERS Whole of Home, you may have to complete Whole of Home CPD units before applying for accreditation.

Talk to your AAO for more information.



Find out more
visit nathers.gov.au/assessors

